

city of
albuquerque

STATE OF THE CITY MAGAZINE

A Safer City for Everyone

Innovation and
Advancement for a
Better Burque

Moving Our City Forward, Together

You've Got Questions?

WE'RE HERE TO HELP

GET ANSWERS FAST

The 311 Community Contact Center provides speedy and easy access to City of Albuquerque information and services with exceptional customer care.

Our agents answer your questions and respond to your requests for service from any department or division at the City.

CABQ.GOV/311

Report issues, request services, and ask questions:

Call centers are able to receive calls Monday through Saturday, 6 a.m. to 9 p.m. and Sunday, 9 a.m. to 6 p.m.



Dial 311 (or 505-768-2000) or use the ABQ 311 app



Visit us online at cabq.gov/311, anytime



On Alexa, enable ABQ 311 in "Skills & Games" menu

state of the city

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FREE ABO IMAGES



From the Mayor

A quick message from the Mayor.

Welcome to the City of Albuquerque Magazine, a new way to spread the word about resources, opportunities, and triumphant stories throughout Albuquerque!

Some of what you read here may be familiar, like reminders about our great youth and community programs, but I'm guessing you'll be surprised to learn about some of the services and solutions we've added to the City's repertoire.

Since the beginning of my time in office, it's been our priority to make City government work for the people. We try to listen at every step of the way and put what we hear into action, like reimagining our public safety response or finding new ways to support local businesses and our creative economy.

There are amazing things happening in Albuquerque and new ways to experience the city whether you are just joining us or have been here for generations.

We're happy to be sharing stories about some incredibly inspiring City employees and community members, and we hope you come away from this feeling hopeful and even encouraged to get involved!

Sincerely,

TIMOTHY M. KELLER, MAYOR,
THE CITY OF ALBUQUERQUE

ONE
ALBUQUE
RQUE

CHOOSEONE



To make our city the best it can be, we all have to step up and take action. Choose one thing you can do to make a difference in our community. Choose One way to give back. One way to help. One way to support. One way to celebrate. Choose One. And go do it.

VISIT CHOOSEONE.GOV FOR MORE INFORMATION



Getting Around ABQ

BUS



Avoid the Fuss, Get on the Bus

ABQ RIDE strives to be the first choice in public transportation for the metro area and is free for all riders in 2022 under the Zero Fares Pilot Program.

The Transit Department consists of Sun Van Paratransit Service; Albuquerque Rapid

TRAIN



Transit (ART), rapid transit service along the Central corridor; ARTx, rapid transit along Coors with service to the University of New Mexico; Park-and-Ride, for commuting purposes; and fixed route service throughout the city.

ABQ RIDE bus drivers provide service

BIKE



TRAILS



seven-days a week, logging more than 36,000 miles—nearly one-and-a-half trips around the earth in a single week. Sun Van drivers provide accessible transportation to people with disabilities in the Albuquerque-metro area who are unable to use the fixed route service. With assistance from the Transit App, current and new riders can easily navigate ABQ RIDE's system.

Visit ABQRide.com or download the Transit App from Google Play and the App Store.

Roll or Stroll Along the Trails

Did you know that the City of Albuquerque has over 570 miles of on-street bikeways and multi-use trails?

You don't have to drive a car to get around. Whether you want to walk, run, bike, or roll, the City has a bike path or trail to get there. Stay safe, be courteous, and have fun!

Don't know where to go? Check out the

interactive bike map at cabq.gov/bike to find a trail or bikeway near you.

All of the Exploration, None of the Stress

The City of Albuquerque Department of Senior Affairs Transportation program is a curb-to-curb service offered to adults 60 years and older living in Albuquerque and the surrounding Bernalillo County area.

We provide more than 50,000 ADA accessible transportation trips to our older adult population every year, including transportation to medical appointments and errands such as grocery store trips. Transport service is also available to all of the City's senior and multigenerational centers and satellite senior meal sites within a surrounding five-mile radius. Reservations are required.

For more information, or to request transport services, call 505-764-6464.



A photograph of two young girls with long, wavy brown hair, wearing brown t-shirts and blue jeans, hugging each other in a grassy field. The girl on the left is holding a blue lollipop. In the background, there are trees, a white tent, and other people, suggesting an outdoor festival or park setting.

experiences

Whether you grew up in Albuquerque, just relocated to the city, or are here visiting the Land of Enchantment, incredible adventures await. Want to explore great outdoors? Spend the day in world class museums? No matter your preference, there's an experience for you.



Opt Out(doors)

In Albuquerque, you have all the conveniences and amenities of an urban hub at your fingertips, yet within minutes can be whisked away to another world in one of the numerous outdoor spaces and natural wonders in and around the city. Whether you're looking for a quick reprieve at your neighborhood park or a restorative weekend in the mountains, there's something for everyone.

ON THE TRAIL

One of Albuquerque's lesser-known gems is a 1,000+ acre nature preserve tucked away about 45 minutes outside city limits, known as the Golden Open Space. The breathtaking canyon is visually stunning, with its ancient layered rock lying in stark relief with the sweeping sunset vistas from atop the mesa.

A day trip to Golden Open Space is well worth it. Start the day exploring ancient rock formations and picnicking on the mesa, then catch the unmistakable purple, orange and pink hues as the sun sets on the Land of Enchantment. Be sure to bring water, a hat, and sunscreen.

Another escape from city life without venturing far outside the city is a trip to Elena Gallegos Open Space, located on the western foothills of the Cibola National Forest—set above the city of Albuquerque. As soon as you feel the refreshingly cool breeze against your face, the stresses of daily life fade into



the background, giving you a much-needed moment of zen.

Elena Gallegos Open Space is a dream come true for amateur and professional photographers alike, with panoramic views of Albuquerque and exotic desert flora. It also offers the perfect backdrop for a family, bridal or impromptu photo shoot.

For those with the stamina, lace up your hiking boots, bring plenty of water, and take the four-mile hike up to the Crest Trail.

AT THE PARK

Even closer to home, you can economize on fuel and time by enjoying one of Albuquerque's 384 parks. For 90% of Burqueños, a city park is only a ten-minute walk from home. Pack an old fashioned picnic, meet up with friends, or just enjoy a stroll or roll to your local park for an afternoon of fun.

IN THE WATER

Summertime in the Southwest can be scorching. If you're looking for a way to beat the heat, check out one of the City's 12 aquatic facilities. With both indoor and outdoor pools around town and certified lifeguards on-site, spending time at the pool is a safe, fun way to pass those hot days.

Where will your next Albuquerque adventure take you?



Curate Your Trip to ABQ's Unofficial Museum District

The historic mile-and-a-half stretch of Historic Route 66 is perfect for a day of entertainment and exploration. Route 66, or the Mother Road, holds a significant place in American consciousness as the nation's first all-weather highway linking Chicago to Los Angeles.

For Burqueños, it's a stretch of Central Ave in the heart of the city that connects

residents and tourists alike with some of the iconic plants, animals, arts, and cultures of the Southwest that make Albuquerque a unique and vibrant place to live and play.

OLD TOWN

Here in the city's unofficial "Museum District," you can explore classic and contemporary Southwestern art at more than 150 stores and galleries, sip a coffee or cocktail on a quiet outdoor patio, and enjoy the magical hues of a New Mexican sunset on a leisurely stroll through the heart of Old Town.

From the Albuquerque Museum to the Rattlesnake Museum on San Felipe, you can never go wrong making a day in Old Town.



Spend the morning stimulating all five senses at Explora's 250+ interactive exhibits and activities in science, technology, engineering, art, and math, or learning about the distinctive natural and scientific heritage of our state through extraordinary collections, research, exhibits, and programs at the New Mexico Museum of Natural History & Science.

Wind down in the afternoon by taking in the permanent and rotating collections at the world-class Albuquerque Museum.

By dinnertime, you will be ready to enjoy a delicious meal at an Old Town restaurant followed by live entertainment at the Gazebo every



Friday and Saturday night from May to August.

ABQ BIOPARK BOTANIC GARDEN AND AQUARIUM

In a 15-minute walk, you can transport yourself from the winding brick paths of historic Old Town Albuquerque to the underwater wonders of the South Pacific. The ABQ BioPark Botanic Garden and Aquarium provides a beautiful balance of outdoor adventure and indoor wonder.

A mile-and-a-half stroll through the Botanic Garden will take you from the desert Southwest to Japan and back; from the breathtaking local landscape of earth tones dotted with flashes of vibrant pinks and oranges to the serene simplicity and delicate cherry blossoms of the Sasebo Japanese Garden.

With more than a dozen exhibits,

the Botanic Garden showcases the wonders of Mother Nature to all who visit.

A short walk from the Botanic Garden, the city's Aquarium provides refuge from the desert heat in a comfortable, climate-controlled space where you can journey from the Rio Grande to the Gulf of Mexico and beyond.

Along the way, you may pass the popular trio of North American River Otters—Chaos, Mayhem, and Dixon—eagerly greeting visitors with their coy smiles and expressive tails.

Further down in the coral reefs of the Atlantic and South Pacific, you can feast your eyes on nearly 10,000 underwater creatures and, if timed properly, you can catch a front row seat to the shark's lunchtime feast before heading to the Shark Reef Café for a treat of your own.

2022 Accomplishments

Take time to smell the roses and celebrate the successes in our city. The City is pleased to highlight these “bright spots,” accomplishments we’ve made to improve the Duke City.

94

small businesses completed workforce development training

through Job Training Albuquerque (JTA)



900,000

interactions, last year between 311 and our community, giving timely, friendly and accurate answers and services

Broke ground on the Rail Trail

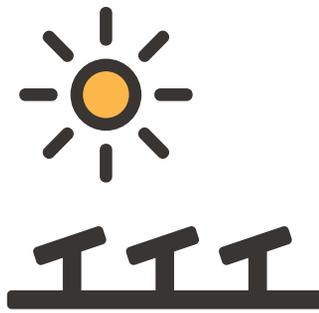
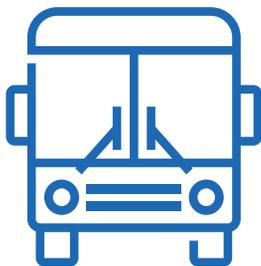
which will connect historic neighborhoods and create a safe, pleasant way to travel along the train tracks downtown



Helped tenants cover 70% of rent payments through vouchers

FREE

bus rides for all youth

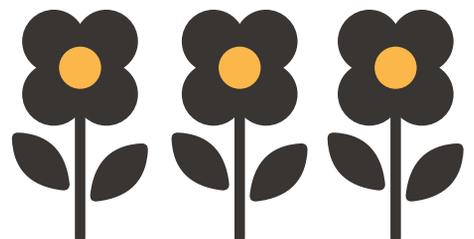


88% OF THE CITY'S OPERATIONS IS POWERED BY CLEAN, RENEWABLE ENERGY

Established a total of 38 wildflower sites

Free WiFi

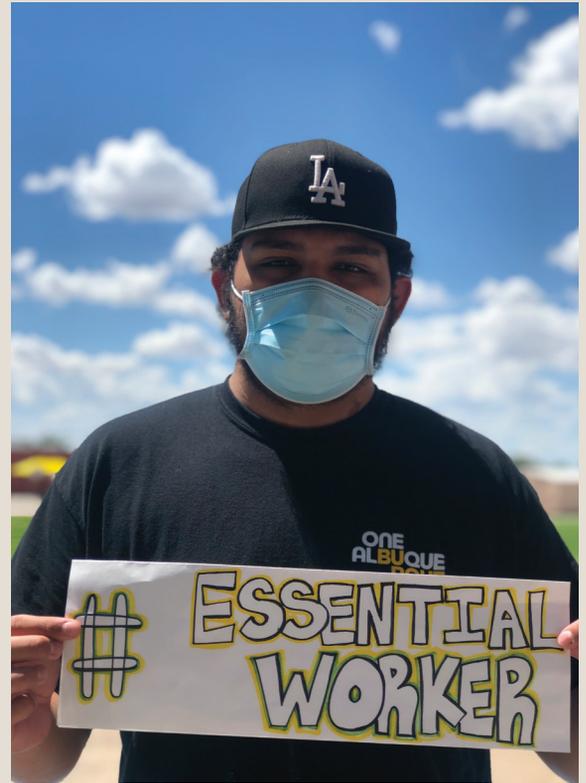
across 100+ public and local locations





priorities

The City is working to bring Albuquerque to the bright horizon that we know is ahead. Our top priorities to reach our potential are: Youth and Families, Public Safety, Homelessness, Economic Development, Sustainability, and Equity and Inclusion.



Safe Fun for Our Kids

YOUTH OPPORTUNITIES GALORE

When raising a family, the “juggle” is real. Families are pulled in so many different directions—balancing day-to-day responsibilities and working to keep all of the balls in the air. It can be difficult to find the time, or the money, to keep youth engaged in our community. But, every child deserves that chance.

Under the Keller Administration, City departments banded together to create the One ABQ: Youth Connect program, to make sure that all families have access to safe and affordable classes, events, camps, and meals. The program’s mission is to create opportunities so every child in Albuquerque can thrive.

The program has something for everyone.

Infants and toddlers can play and learn at our Early Head Start and Preschool programs, while elementary school-aged kids through high school (of all abilities) are able to find a safe and fun environment before and after school at our recreation programs.

We offer hundreds of activities and services to youth of all ages including sports lessons, creative classes, science camps, nature exploration, free meals, and hundreds of events every year. Whether you are looking for a STEAM class, swimming lessons, or a nature hike in one of our many Open Spaces, these diverse experiences are fun for kids (and adults, alike).

Our youth deserve access to enriching learning opportunities and positive experiences outside of the classroom.

We provide full-day programs at dozens of community centers, schools, and multigenerational centers across the Duke City. Our before and after school programs undoubtedly play an important role in local kids’ lives.



Efua, an 8-year-old who attended Heights Community Center last summer, said, “My favorite activities to do this summer at the community center were playing air hockey in the game room with my friends and doing the art.”

By enabling these positive interactions with their peers and adults, kids are able to develop self-management strategies and positive academic outcomes.

Even the COVID-19 pandemic did not stop us from making sure we gave kids safe places to go. We knew that staying home was not an option for so many families during the pandemic, and that home was not always safe.

City staff stepped up to make sure families were not alone during tough times. From emergency childcare to free meals, diapers, WiFi, and services for challenging health and safety issues, we’re here for you and your family. For us, the results matter when it comes to enriching the lives of Albuquerque families.

A 10-year-old named Kaylee attended a program at Taylor Ranch Community Center last year. Her mom said, “Kaylee absolutely loved going to the program, the team was amazing. It was a great experience for her to socialize with kids her age, and it was a relief to send her to a program where we knew she was well taken care of and safe.”

For our older kids, the City’s Teen Nights are safe places for 12 to 18-year-olds to socialize and participate in group activities such as karaoke, crafts, and games. These community-based social events help our young people build connections, hone their interests and start out on strong career paths.

FROM CRADLE TO CAREER, ENRICHING THE LIVES OF ALBUQUERQUE YOUTH

The City is one of the largest employers of youth and young adults who lead our programs and classes, gain great work experience, and hone their resumes, all while earning a paycheck.

Teens can also explore career options through volunteering and internships with the Junior Police Academy, the Mayor’s Youth Advisory Council, and the Mayor’s Creative Youth Corps.

Mearah, 21, who spent last summer working as a Recreation Student Supervisor at Manzano Mesa Multigenerational Center, said, “Having worked with the City for over three years, I can honestly say that these kids have had such an impact on me. I genuinely enjoy coming in and seeing their bright faces; they’re full of imagination and creativity. I feel like that has changed the way I think and see the world.”

Learn more about our programs, visit cabq.gov/youthconnect.

Best Hidden Gems for Families

Looking to mix it up and try something new? Check out some of the City’s best hidden gems for youth and families.

Family Art Workshops at the Albuquerque Museum

The Albuquerque Museum hosts art workshops on Saturdays from 1:00-2:30 p.m. Bring the whole family! The workshops are designed for all ages and are included with museum admission. No fee or registration required. For more information, visit, cabq.gov/familyart.

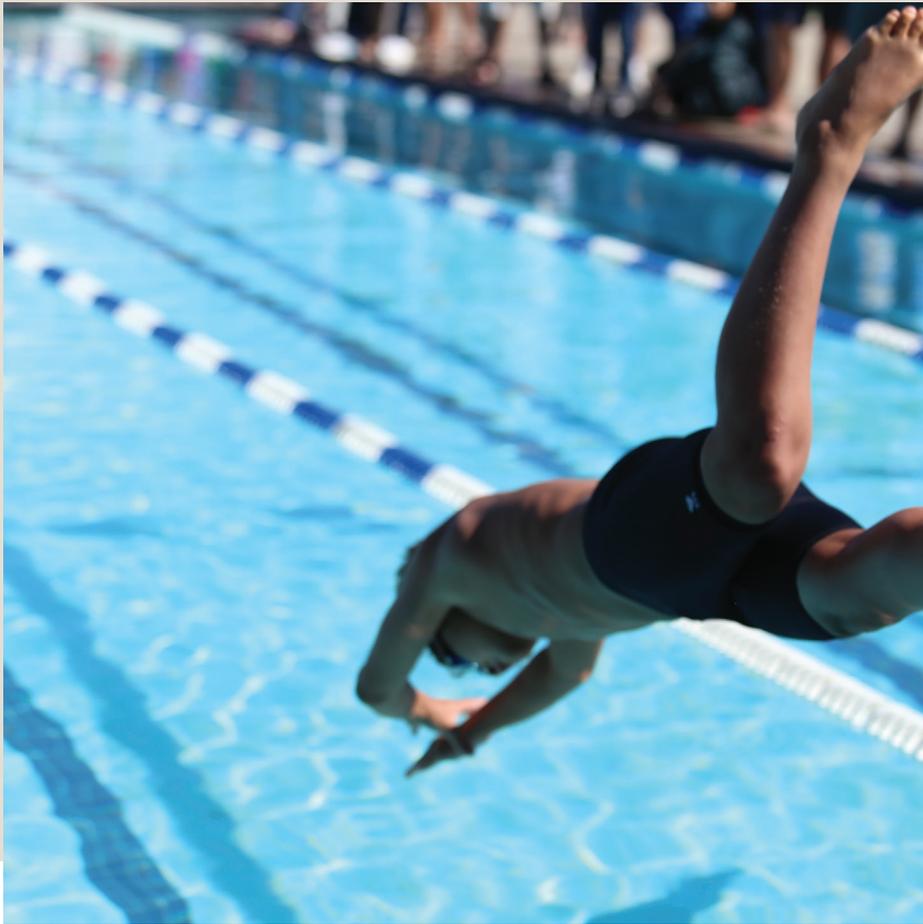
Rocket Build Program

Looking for a fun STEM-based activity for a youth? Build and launch rockets with your group from Balloon Fiesta Park! Register your group and reserve your launch date by contacting Parks and Recreation at 505-768-6050. For more information, visit, cabq.gov/rockets.

Water Polo at 10 City Pools

Learn a fun, unique sport this summer! Children ages 5-14 are eligible to participate in the Metro Aquatic League, a swimming and water polo league hosted by the City of Albuquerque. Classes include daily practice and matches. Registration fees are applicable (\$50/child) and you can sign up at play.cabq.gov.





Getting Your Start at the City of Albuquerque

As a teenager, your first job can be quite overwhelming. All of a sudden you have new responsibilities in addition to your existing commitments to family, school, friends, and extracurriculars. Yet, despite any pressures it may bring, that first job is also an opportunity to learn more about who you are, who you want to be, and how you can be involved in your community. Every year, the City of Albuquerque offers hundreds of volunteer and employment opportunities for local youth, many of whom go on to use their experiences to accomplish incredible things throughout the rest of their careers.

Cisco Trujillo, a firefighter for Bernalillo County, discovered his passion for helping others and responding to emergencies during his time as a teenage lifeguard at Highland Pool. “I liked lifeguarding because it was easy to work around school and there was a lot of camaraderie,” Trujillo said. “I was there in high school and college, and there were a lot of people my age who worked there, and I got to know a lot of those people.”

In his career with the City, Trujillo moved up through the ranks as head guard



and then the manager of East San Jose Pool before gaining EMT certification and joining the Bernalillo Fire Department. He was inspired to become a first responder from the red shirt drills—surprise simulated emergencies that are regularly conducted by staff to ensure that guards are sharp on their life-saving skills. These mock emergencies can include anything from an active drowning situation, to a broken arm on deck, to a severe spinal injury that requires a backboard evacuation.

“It gave me the idea of wanting to be a firefighter because I was kind of doing that on a small scale,” he said. “I was getting CPR and first aid training, and I knew I wanted to do something like that, so it propelled me into the fire department.”

In addition to discovering his passion and setting him on a career path, Trujillo’s time as a young City employee also introduced him to many people who have positively impacted his life. He is still in contact with many of his former coworkers. His managers helped him balance his schedule and stay on track to achieve his goals while in high school and college. He strengthened relationships with classmates at Highland High School and formed friendships with

patrons like early bird regular and U.S. Masters Swimming coach, Tim Wilde. Trujillo would open the pool for him every morning. He watched his swimming students grow up, and even met his wife Shelby. “I just made a lot of really good relationships there,” Trujillo reminisced. “That was probably my favorite part, just the people I got to meet.”

Trujillo can sympathize with youth who may be a bit nervous or hesitant to take on their first job. However, he is a strong advocate for starting early, building on skills, and creating relationships with coworkers and customers or patrons. “Having a job at 15 years old is pretty important to set you up for the rest of your life,” he says. “The advice I would give is to come with a good attitude and be ready to work, and be ready to work as a team.”

He also mentions that his lifeguarding career helped him learn how to provide safety for the general public, offer customer service, and show respect and accountability in high pressure situations—all core components of being a successful firefighter. The things he learned as a 15-year-old lifeguard are just as, if not more, relevant to him today.

Like many of his peers, Trujillo is a shining example of what people who work for the City at a young age can go on to accomplish. The City is a unique place to learn how to better serve the community, create lifelong friendships, and to discover your passions while doing so. If you’re looking for a place to start your career, the City of Albuquerque is the place to do it.

For information about youth employment opportunities and other programs, visit the website, cabq.gov/youth-connect.



Adaptive Playgrounds Provide Accessibility

Albuquerque has many accessible playgrounds and parks across the city so families of all abilities can enjoy facilities closer to where they live. Equipment is specially designed for multi-age and multi-ability challenges to encourage imagination, physical development, and free play.

At Loma Linda Community Center, the City has two accessible playgrounds used year-round and for the Therapeutic Recreation Summer Program. Therapeutic Recreation Programs Supervisor Maggie Silva said that an average of 80 kids participate in the program, approximately half of whom have a disability. “We have great tactile equipment for kids to play alone if that’s how they feel more comfortable, but we also have things like a merry go round that require more than one person, so we get that interactive group play too.”

In the northeast area of town, Daniel Webster Park offers a fully inclusive and colorful playground including wheelchair ramps, sensory panels, overhead activities, multiple slides, and shade structures that help keep kids cool and protected from the sun.

“It’s our hope,” Maggie said, “that children and families with and without disabilities continue to benefit from a variety of fun activities they can enjoy through our city and throughout their lifetime.”



Forging a Safer Albuquerque

Everyone in Albuquerque deserves to feel safe and secure, no matter what life throws their way. Residents and visitors alike benefit from a network of first responders, provided by the City's three public safety departments. The Albuquerque Police Department (APD) answers calls for violent crime and law enforcement; Albuquerque Fire and Rescue (AFR) puts out fires and provides emergency medical care; and the newly established Albuquerque Community Safety (ACS) department meets people where they are, providing care for mental health, substance use, and homelessness.

How a Simple Call for Service Turned into so Much More

One night in July 2021, a security guard at the Alvarado Transit Center approached Downtown Public Safety District Officer Jordan Moenaert about a father and his four-year-old son who had nowhere to go. The van they were living in was towed with all of their belongings and documentation. Of the two local shelters that accept fathers with children, neither were available that night when the family was desperately in need.

Officer Moenaert contacted all of the resources available, but couldn't find a place for the father and son. With no other options, the officer took them to a motel and paid for several nights to buy time to get them housed.

For the next two months, APD's Public Safety ECHO Coordinator Maria Wolfe worked with agencies, charities, and churches to pay to keep the father and son safely sheltered. Albuquerque Health Care for the Homeless found a housing voucher through the Linkages Program and began the process of qualifying the family, and provided motel vouchers for three weeks. The remaining nights were covered by Pay it Forward, First Presbyterian Church, Heading Home—ABQ StreetConnect, individual donors, and the father through his job. The downtown community helped as well, with financial and food donations from the Silver Street Market and the John Marshall Health and Social Services Center.

Thanks to this community effort, the family was able to move into their new house in late September 2021, and more donations poured in to make the house a home.

The family will continue in the Linkages Program which provides treatment and support along with housing.



Support from the Ground Up

In November 2020, Albuquerque Fire and Rescue (AFR) responded to a house fire near I-25 and Avenida Cesar Chavez. The crew was able to save the home, however there was extensive damage. Once the fire was extinguished, Albuquerque Police Department (APD) went to the scene in response to a disturbance call. Upon arrival, officers spoke with the residents of the home and learned they needed assistance with temporary housing and the rebuilding of their house. APD officers contacted the Red Cross and the Special Work Assignment Team, a volunteer crew with Habitat for Humanity. Although not a Habitat project, many of the same volunteers stepped up to assist and immediately went to work.

Firefighter Random Acts volunteers raised money for the project and recruited volunteers. Multiple businesses across Albuquerque donated supplies—contractors provided free labor, including Lowe’s, Summit Electrical, Hunter-Bower, Home Depot, Champion Windows, Harder Champion, Pats Doors, Board Up, Raks, and IAFF 244. Local plumber Greg Ortiz provided his skills, electrician Ed Mora handled the electrical, and Victor Carillo stuccoed the home.

In the summer of 2021, officers from the APD, firefighters from AFR, staff from Solid Waste, and many other members of the community completed the rebuild of the home. On June 25, 2021, after seven months of hard work and dedication from all parties involved, the volunteers presented the family with a safer home, completely free from fire damage. This labor of love was a true example of the Albuquerque community rallying behind a family in need.

COURTESY OF CABQ

Top 5 Tech Investments in Public Safety

01 Records Mention

APD’s Records Management System switched over to a new system called Mark43 Records, a modern streamline system allowing for better records management for police officers and other APD support staff. Mark43 provides more current information for data analysis and allows for better allocation of resources. It replaced three different systems that were cobbled together and installed in the 2000s.

02 ShotSpotter

The ShotSpotter service was deployed to assist with gun crime response and investigations. It works hand-in-hand with NIBIN, cameras, automated license plate readers, and CitiGraf to locate and apprehend perpetrators of gun crime.

03 New Radio Communication System

The new Motorola radio system replaced the aging, obsolete pre-existing system. The new system has features that will enable APD to dispatch the closest officer by current location as opposed to geographic assignment, thus reducing response times.

04 Partnership with Verizon and Genetec

This partnership for the launch of CitiGraf which helps track all calls for service and identifies a resource in the area maps all resources on one screen. It displays officers, cameras, license plate readers, ShotSpotter alerts, etc. in real time to the operator. The operator can click on the resource on the map which opens up and allows for an almost immediate view of the area.

05 Spidr Tech

Spidr Tech is an automated notification text message system. It is similar to what is used in the corporate world to keep a customer updated and solicit feedback. After calling the police, a few text messages are sent to notify the caller that the call has been received, if there will be a delay, the case number, and a feedback survey. It also sends a notification with case information, like the assigned detective, if an arrest has been made in the case, and when the case is turned over to the District Attorney’s Office.



The Right Response at the Right Time

The third branch of public safety in Albuquerque is Albuquerque Community Safety (ACS). Along with APD and AFR, ACS response aims to meet the needs of people, from crisis intervention to less urgent calls for support from people who need help accessing services.

These responders, like Jenny, below, have education and experience in social work, counseling, social services, health, and peer support.

JENNY, ACS RESPONDER

At ACS, our first responders take calls for assistance with individuals experiencing issues related to mental and behavioral health, inebriation, homelessness, addiction, chronic mental illness, and others that do not require police, fire, or EMS response.

Jenny grew up in Zuni Pueblo and holds a Bachelor of Science in Healthcare Administration.

She worked for five years as a Certified Nursing Assistant before spending over 10 years in healthcare administration, primarily at Presbyterian Hospital. Jenny comes to ACS from Ambercare Hospice, where she was the We Honor Veterans Coordinator.

“Every day is different,” she said. “Every day is a chance to help someone while connecting them to the resources they need during a hard time in their life. Being an ACS Responder has been one of the most rewarding jobs. Knowing that this department has the compassion and the heart to do what they are doing makes it a place where I want to be. ACS Responders are always thinking out of the box when responding to the community. ‘We can’t help you’ is never our first sentence. But, the best thing about it is that ACS is gaining trust and respect from the community. Even our most vulnerable population has trusted us in the most challenging times.”



ACS on the Streets

ACS Responders took a call regarding a family that had recently been evicted from their home. After responders evaluated the situation, this family did not qualify for most programs and assistance due to not being homeless for a certain period of time. The family also did not have documentation to assist in this process.

After both responders spent time searching through all avenues, they were able to get the family a hotel voucher for thirty days. This allowed ACS to search for long-term housing assistance. Shortly after, the responders and other City providers were able to find an affordable housing option that fit the family's budget.

UNSPASH / SCOTT RODGERSON

An Action List for a Safer New Mexico

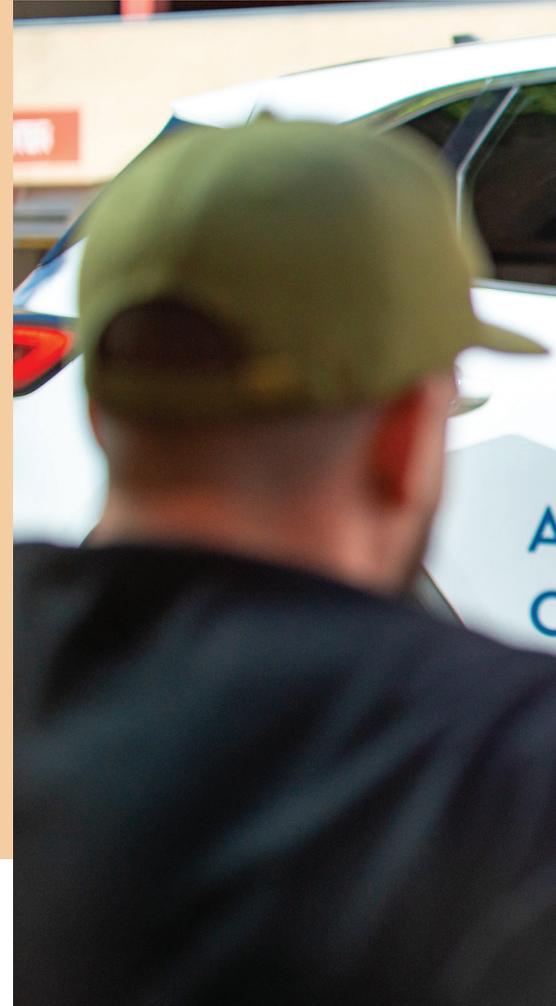
In the summer of 2021, Mayor Keller convened leaders from across New Mexico for the Metro Crime Initiative (MCI). Violence was rising in cities throughout the U.S. and our region needed a new approach to turn the tide.

There is no one entity or government office that can make our communities safer. MCI asked every part of the criminal justice system to be accountable for their piece of the solution and to act. The initiative produced a list of 40 specific action items, and in the 2022 regular New Mexico legislative session, MCI partners went to the state legislature to advocate for change. Here are a few notable wins:

- \$9 million to expand the Violence Intervention Program (VIP) that has successfully helped individuals turn away from cycles of violence.
- Tougher laws against gun violence and those who use firearms to commit a crime.
- Increased funding for the court system to keep up with caseloads and conduct timely trials.
- Funding to support officer hiring and retention for cities and towns.

Read the full action list and get involved at cabq.gov/mci.





Strategies for Housing and Social Services

Cities across the country are confronting the complex and growing challenge of homelessness, and Albuquerque is no different. The Family & Community Services (FCS) department coordinates policies, programs, and services for the unhoused across the city. Their work is not only a collaborative effort among other City departments, but is also a joint endeavor with local nonprofit organizations, faith-based leadership, neighborhood associations, and medical providers.

Navigating the additional complexities brought on by the pandemic, staff across

the City of Albuquerque are working together to develop and implement solutions for immediate and long-term solutions, to create policies that are both compassionate and data-driven, and to change the course of hundreds of lives affected by this crisis. To take on such a challenge, it takes tenacity, compassion, and community. It takes #OneAlbuquerque.

PREVENTING HOMELESSNESS IN OUR CITY

Studies have shown time and again that 'housing first' is the most effective policy for reducing homelessness. The City of Albuquerque has increased its support for housing programs by



73% since 2018, providing \$18.8 million toward housing contracts, eviction prevention clinics, case management, and housing vouchers. Since 2018, the City has also invested nearly \$23.5 million in affordable rental units—through new construction and renovating existing housing. In the long run, homeownership has proven to be one of the key drivers of creating financial security that spans generations. Toward that end, the City has also provided down payment and other financial assistance for more than 100 low- to moderate-income homebuyers.

THE GATEWAY CENTER AT GIBSON HEALTH HUB

Remodeling is well underway for the Gateway Center at Gibson Health Hub, the former Lovelace Hospital in Southeast Albuquerque. Though the COVID-19 pandemic brought about challenges that delayed construction on this project, the building currently houses eight active tenants including AMG Specialty Hospital and Haven Behavioral Hospital.

When Phase 1 is complete in winter of 2022, the Gateway Center will open, starting with a 50-bed shelter for women and social support and health services such as case management, job training, help finding housing, and more. Phase 1 also includes a 24/7 First Responder Drop-Off, an

area where first responders can bring people in need of non-emergency care (which helps our local hospitals better serve truly urgent emergency needs in the community); Medical Respite, where our unhoused neighbors can safely and comfortably recuperate from medical care; and Medical Sobering, where visitors can take the next steps they might need to stay free of drugs and alcohol.

Informed by research and experience, the City is building the Gateway Center to create real, long-lasting change in an environment that is welcoming, healing, and safe for everyone.

EXPANDING SERVICES TO PROVIDE A SAFETY NET OF SUPPORT

The COVID-19 pandemic caused unprecedented levels of need in the community. City officials swiftly joined forces with county, state, and federal partners as well as a number of nonprofit organizations, and with masks, social distancing, a shift in perspective and the urgency that this health crisis demanded, Burqueños were able to look after each other like never before.

The Westside Emergency Housing Center (WEHC) transitioned from overnight and weekend hours to being open 24/7, with on-site COVID-19 testing, meals, and a reformatted indoor shelter space to provide as many beds as possible while also adhering to COVID and social distancing guidelines.

The WEHC remains open 24/7 today with testing, meals, and pick-up and drop-off transportation available. The facility boasts the capacity to support up to 450 people who are experiencing homelessness.



Through additional collaborative efforts with our partners, City officials rented out three local hotels in 2020, dubbed “Wellness Hotels,” to provide support in a COVID-safe manner.

The hotel known as Wellness 1 became designated for single, medically vulnerable adults, a space that provided longer-term care with 53 rooms. Between June 2020 and June 2021, 102 adults received housing and care.

Wellness 2 opened in October 2020 for unsheltered families with children. With 95 rooms, 1,702 people representing nearly 600 households found help from that opening month through April 2022. Of those people, 936 were children.

The City and County opened Wellness 3 in response to increasing needs at Wellness 2. Wellness 3 included 45 rooms and was also designated for families, as well as medically vulnerable adults. Between December 2020 and April 2021, 240 people received support, of which 129 were children. In

total, among all three Wellness Hotels, 2,044 people received help between June 5, 2020 and April 18, 2022.

Keeping our community members housed and safe from COVID-19 was of utmost importance for the Department of Family & Community Services (FCS), but keeping the long-term in mind and connecting people to the next stage of help was also a priority. In partnership with Heading Home, Cuidando los Niños, HopeWorks, Barrett Foundation, Crossroads, and New Day, FCS supported the Fast Track to Housing Program which transitioned people out of the hotels and into stable houses and apartments. In all, 112 households (including 168 adults and 190 children) were housed through Fast Track to Housing as well as through City-funded vouchers. An additional 176 households were housed by other City efforts. “We built upon the strong partnerships that existed in the community to house and support the highest number of people ever in our collective City history during this unprecedented time,” said Director

of Family & Community Services Carol M. Pierce.

“We knew each other, we rallied together, and I can’t emphasize enough what a remarkable example this is of providers, politicians, community members—really everyone—coming together to respond to the situation at hand and help keep people safe.”

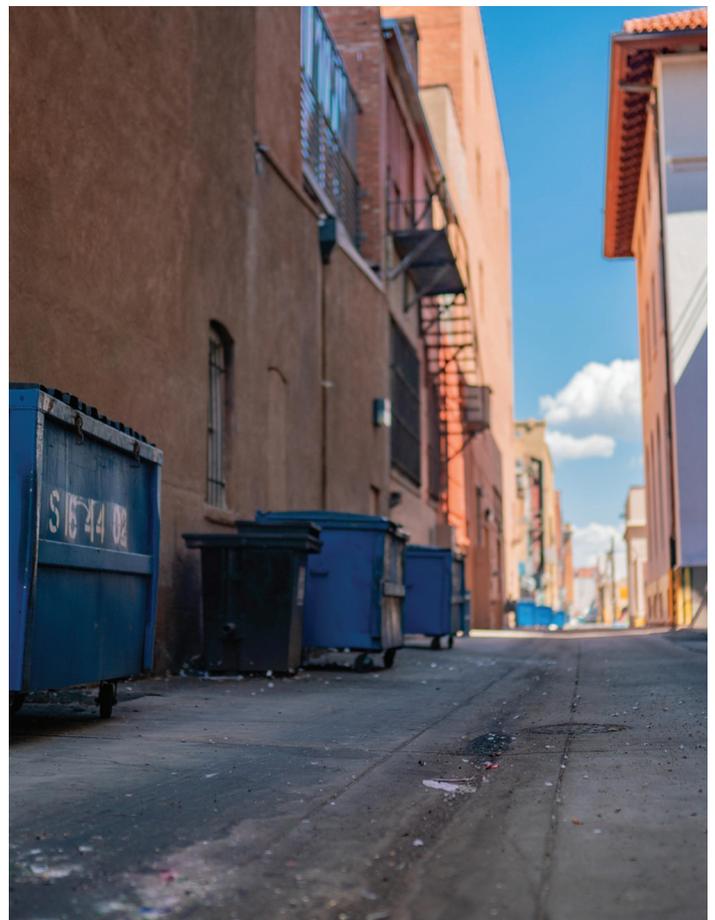
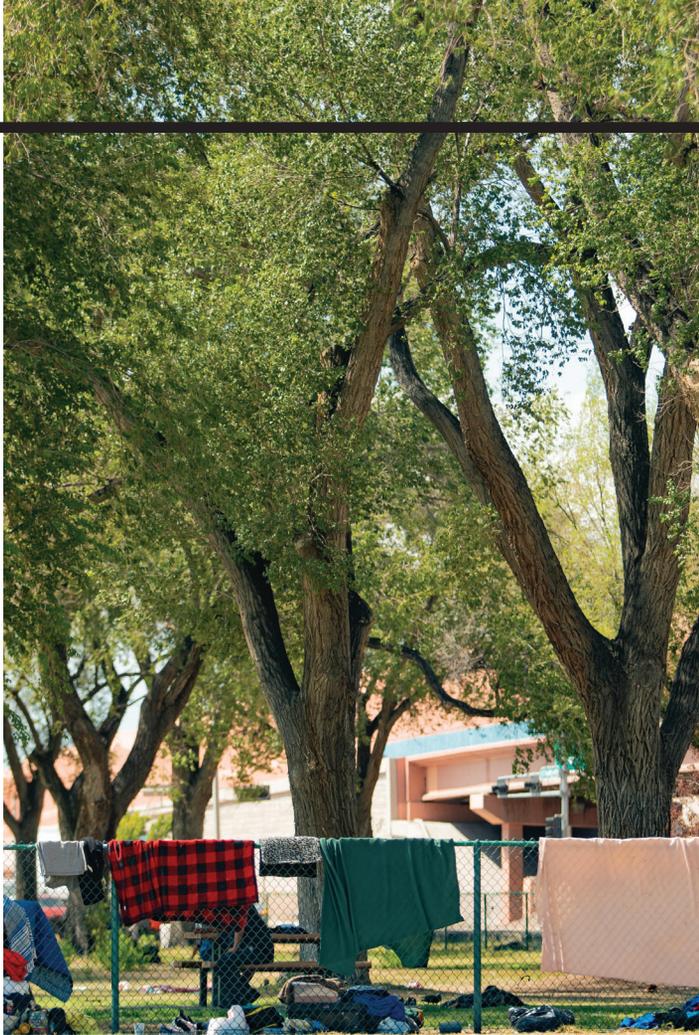
One woman, who had been experiencing homelessness for more than a year during the pandemic, was able to move out of her car and into one of the hotels, where she also received medical care for issues that had developed during her time unhoused. “Staying at the hotel improved my health, and I was able to bring my kids together so they could live with me again,” she said. With supportive services, she was able to rent an apartment.

One man, who also received rent help for stable housing after experiencing homelessness for a few months, said, “Honestly, I think that the collaboration (among City partners) was perfect. I thought it was a great program. I know that the ‘Wellness Hotel’ is a cheesy name, but it made me well. My case workers took the time to sit there and talk with me. It was like a light at the end of the tunnel.”

Success stories like these provide hope that Albuquerque is heading in the right direction.

The City will continue to use all the tools available to get people into stable, permanent housing. Everyone deserves compassionate care and access to the services they need to thrive.

Learn more about the City’s homelessness and housing efforts at [cabq.gov/homeless](https://www.cabq.gov/homeless).



JAK-FLUX (3), COURTESY OF CABQ



Building a Thriving and Accessible Future

Albuquerque is the urban center of the state and a hub for regional economic activity. The City’s Economic Development Department (EDD) is doubling down on their commitment to attract economic investment and support local businesses by celebrating our diverse, vibrant culture and unique history. Long known for its scientific contributions to America’s national and energy security, Albuquerque is now emerging as a leader in sustainability, film, and digital media industries.

METROPOLITAN REDEVELOPMENT

The Metropolitan Redevelopment Agency (MRA) has a vision for Albuquerque’s growth and evolution that includes maintaining a healthy and

engaged urban community where local residents and businesses can thrive: embracing its unique culture and history while continuing to develop, improve, and expand; and creating a vibrant downtown that attracts economic investment, catapulting Albuquerque into the competitive global market.

The MRA works to realize this vision through projects like the Rail Trail, the Rail Yards redevelopment, and MainStreet Revitalization Initiatives (such as the Downtown Storefront Grant Program). Project by project, the MRA brings its goals to life in an ever-changing and culturally diverse environment.

RAIL TRAIL

Gone are the days of endless urban sprawl and suburban development. Across the country, cities have begun to invest in infrastructure that allows its urban-dwellers to explore without a car. At the crossroads of Route 66, El Camino Real, and the Atchinson, Topeka, and Santa Fe Railway (AT&SF), Albuquerque’s vision for

the Rail Trail reflects this trend, with an artistic urban trail that connects residents to downtown, nearby neighborhoods, mass transit options, local employers, and activity centers. The Rail Trail is one of the key pathways to Albuquerque's future as an accessible, interconnected community dedicated to showcasing local artists and talent along the way. From morning commutes to leisurely strolls to the farmer's market, the Rail Trail will take Albuquerque to new heights.

RAIL YARDS REDEVELOPMENT

The Rail Trail's final stop is the Rail Yards Redevelopment Site. What was once a booming locomotive repair shop that employed 25 percent of the workforce in Albuquerque more than a century ago, has now been restored, preserved, and transformed into a dynamic destination hosting attractions that include the Rail Yards Market and the WHEELS Museum.

The site has also served as a popular film location for mainstream media such as *The Avengers*, *Better Call Saul*, and *Breaking Bad*.

Looking forward, the property is positioned for private investments and partnerships to create more employment and entertainment opportunities for the city and its residents.

DOWNTOWN STOREFRONT ACTIVATION GRANTS

As a city, we are committed to revitalizing our downtown so it can realize its full potential as the beating heart of Albuquerque—a place where our past, present and future meet. The pandemic forced thousands of downtown storefronts across the country to go out of business

and Albuquerque was no different. Through the City's Downtown Storefront Activation Grant Program, 15 downtown businesses are opening their doors, breathing new life into nearly 30,000 square feet of previously vacant space in the heart of downtown.

"Working with the City of Albuquerque has opened our eyes to the support and teamwork the City has to offer to local businesses and business owners," said Diana Serna, co-founder of Something Ginger, a beauty collective that specializes in bridal services.

"With this new space we now have a brand identity that captures exactly who we are and what we are creating to serve our customers for many years to come," she said.

Recipients of the Storefront grant span a diverse set of small businesses—coffee shops, make-up institutes, bridal amenities, restaurants, and more.

"Many existing businesses, and even startup businesses, saw this grant as an opportunity to expand, move, or establish their business in the downtown," said Redevelopment Project Manager Omega Delgado.

"It's a great feeling to provide these expansion funds to our local entrepreneurs, bringing local food and entertainment our whole community will enjoy," said Mayor Tim Keller.

"When we activate vacant street-level properties, part of the goal is to bring in an influx of good activity to the Downtown core. A vibrant downtown creates a safer downtown," he said.

Learn about MRA plans and projects at cabq.gov/mra.

Film Fame Build for Burque

Albuquerque has been steadily creating a reputation in the film, television, and alternative media industries over the past decade as a great place to do business. Leaders in the film industry have returned year after year for all the benefits Albuquerque affords them; from utilizing New Mexico's large professional labor base of union crew members for major productions to the convenience of travel to and from the city via a number of nonstop flights.

Generous tax incentives are major drivers of the past, present, and future of film industry growth in the state. For example, the State offers a 25 percent tax credit for film production, post-production, app and video game creation, as well as an additional 5 percent for direct production expenditures on a qualifying television series and payments to New Mexico resident crew members.

Albuquerque is set to make itself an enduring part of the film and TV landscape in the coming years with a major expansion in available purpose-built stage space for production studios. New Mexico's variety of locations, dramatic skies, landscapes, and sunshine, along with the trifecta of incentives, crew base, and infrastructure will cement the state and City's role in shaping the production of culture-defining content for generations to come. Albuquerque continues to be a solid choice for movie makers.



Building Albuquerque's Workforce

A Skilled Workforce Leads to More Jobs.

Albuquerque is home to myriad local businesses and Job Training Albuquerque (JTA) cherishes, elevates, and preserves our city's small business ecosystem as a cornerstone of the local economy and culture.

JTA launched in 2020 as a partnership between the City of Albuquerque, Central New Mexico Community College (CNM), and CNM Ingenuity—a workforce development program

aimed at bolstering the skillset of our existing workforce.

The partnership provides job seekers training and education to develop in-demand skills including: full stack web development, digital marketing certification, data science, project management, and more. In its first year, JTA facilitated training for 287 employees across 100 small businesses in Albuquerque and added

over 204 jobs and \$9.1 million to the local economy.

One of the businesses to come out of the JTA program was Pop Fizz. This local favorite was founded in 2013 by brothers Carlos and Lorenzo Alvarez and their father Rafael. Drawing inspiration from the palettería of El Paso and Juarez, the family-owned business opened its flagship location at the National Hispanic Cultural Center and has since expanded to food trucks often spotted around town at city-wide events to birthday parties.

When asked what a key to Pop Fizz's success was, Carlos cites the strong community support in Albuquerque for small businesses. "People actually want to be active in it," he said.

With the freedom and flexibility that can come with owning a small business, many often face a set of unique challenges as well. Never were these challenges more clear than during the pandemic. Pop Fizz was no different than other small businesses across the country, overcoming a steady stream of obstacles and emerging with new, creative ideas to make their business more resilient.

"We were growing at a fairly decent pace, we just had to take a step back," he said. "Sometimes you have to take a few steps back in order to make a giant leap forward."

JTA was instrumental in propelling Pop Fizz forward. The variety of courses, focus on small businesses, and chance to provide educational materials to employees drew Carlos to the program. "We saw the opportunity to increase some of our skills by taking these bootcamps that they were offering," he said. "I wanted to offer that to a few of my employees."

COURTESY OF POP FIZZ



Carlos wanted to leverage his background in the technology industry to expand Pop Fizz's digital footprint and provide employees with opportunities to broaden their skill set, so he registered for a full stack web development course. Carlos's passion and goal is to establish Pop Fizz at the intersection of technology and food; fostering a culture of learning and sharing knowledge on how technology can be used to elevate their brand, product, and clientele.

Currently, Pop Fizz rents out kitchen space for other food entrepreneurs to finesse their product and offers opportunities to teach them web development strategies and skills. For Carlos, JTA provided an opportunity for employees at Pop Fizz to develop new tech skills, especially those who may not have otherwise had access

to these educational opportunities. "Going forward, we want to help local food entrepreneurs and local businesses increase their [use of] technology by either creating websites for them or creating new delivery apps, and maybe even stuff that's not as known, like creating NFTs or something like that," he said. "We just see the need for that within this industry."

Carlos and the Pop Fizz team are widely admired for their innovation, whether that's expanding on the digital front with their Paleta Pal NFTs or creating new paleta flavors like apple cider, avocado, and pickle.

With the support from JTA and the entire Albuquerque community, Pop Fizz is poised for success.

For more information about JTA, visit jobtrainingabq.org.



Filmed in ABQ

For more than a century, New Mexico has played a starring role in over 1,000 films and television shows. From the 1951 mining drama *Ace in the Hole*, starring Kirk Douglas and Albuquerque's Sandia mountains to David Bowie's 1976 sci-fi hit *The Man Who Fell to Earth* filmed on the outskirts of the city.

Contemporary audiences know Albuquerque as another character on *Breaking Bad* and *Better Call Saul*. *Avengers* and *Army of the Dead* were also set in Duke City.

What other stories will be told in Albuquerque?

AN (ABBREVIATED) TIMELINE OF MOVIES FILMED IN ABQ

- 1979** The Muppets Movie
- 1994** Natural Born Killers
- 2006** Wild Hogs
Beerfest
- 2009** The Book of Eli,
Men Who Stare at Goats
- 2011** The Avengers
- 2012** Lone Ranger
- 2015** Whiskey Tango Foxtrot
- 2016** Logan
- 2019** Army of the Dead,
Those Who Wish Me Dead
- 2021** MacGruber



Powered by Bright Skies

From day one, protecting Albuquerque’s natural resources has been a top priority for the Keller Administration. During his tenure, Mayor Keller created the City’s first Sustainability Office, which is dedicated to tackling some of Albuquerque’s greatest sustainability challenges. The City of Albuquerque is on track to operate using 100 percent renewable energy by 2025, and is among the top-ranks in the nation for solar development and overall sustainability. Albuquerque is ranked in the top third of 100 large U.S. cities on the 2021 City Clean Energy Scorecard by the American Council for an Energy-Efficient Economy (ACEEE), and ranked third in the nation for most solar installed per capita.

Community Energy Efficiency Program Delivers Energy Saving

Energy efficiency—making home or appliance improvements to reduce energy use—is a vital sustainability strategy that reduces greenhouse gas emissions while creating financial savings.

Many Albuquerque residents spend 5 percent or more of their household income on utility bills due to a lack of energy efficiency upgrades.

The City of Albuquerque, in collaboration with Prosperity Works, developed the Community Energy Efficiency (CEE) program to improve the health, safety, and energy efficiency of homes in the International District, an area identified as having the highest energy burden in the city.

The City, New Mexico Gas Company, and the Public Service Company of New Mexico (PNM) pooled their resources—a practice often referred to as ‘capital stacking’—in order to create a comprehensive approach to meeting residents’ needs.

The CEE is an innovative model for the delivery of energy saving services, using a community-to-community strategy to remove barriers and reach those residents most in need.

Funding from the City was utilized for extensive energy efficiency upgrades in 10 of the 50 homes served. These upgrades included new Energy Star roofs and doors, efficient water heaters, and new heating and cooling systems.

Efficiency measures installed in just 10 homes by the crews at EnergyWorks will result in reducing at least 40 tons of carbon dioxide annually.

The success of the CEE pilot program reached the attention of U.S. Secretary of Energy Jennifer Granholm who visited participating sites.

As a successful case study, CEE also helped inform the development of the new State Community Energy Efficiency Block Grant.



Solar Direct Working for a Cleaner ABQ

With excellent natural conditions for solar development, the Keller Administration understands that Albuquerque has a unique opportunity to be a national leader in solar adoption. In 2019, Mayor Keller announced the City's first 100 percent renewable energy adoption goal, and solidified a key partnership with PNM to achieve these new solar ambitions. On Earth Day 2022, the City celebrated a major milestone in its solar goals by cutting the ribbon on PNM Solar Direct, a 50-megawatt solar field located on 500 acres of Jicarilla Apache Nation land in Northern New Mexico.

Solar Direct is a voluntary solar program offered by PNM of which the City of Albuquerque is the largest subscriber. Thanks to the program, the City is now powering its local government operations with up to 88 percent renewable energy (in addition to its small-scale solar sites), only 12 percent shy of its aggressive 100 percent goal.

In combination with its on-site solar generation, the City of Albuquerque is now using 78,156,725KWH of solar energy to power its facilities, making it one of the top 15 local government renewable energy users in the United States.

Now that Solar Direct is live, the City expects to realize both major cost savings and environmental benefits. The City is projected to save over \$600,000 on its utility bill in its first year as a subscriber. Additionally, the City's solar usage is estimated to reduce over 50,000 metric tons of greenhouse gas emissions yearly—the equivalent of eliminating the emissions of more than 11,000 cars or powering over 6,000 homes.

Climate Action Plan Implementation and Successes

Since releasing the Albuquerque Climate Action Plan (CAP) on Earth Day 2021, the City has made strides in implementing the plan by bringing onboard new staff and initiating projects it outlined. The Sustainability Office has also begun tracking implementation efforts, which will be released in the first-ever Implementation Report this summer.

With transportation as a major driver of greenhouse gas emissions and a key CAP focus area, the City has initiated improved transit access, electric vehicle (EV) adoption, and active transportation safety. Since 2021, the City has launched new transportation pilot projects such as the Zero Fares Pilot Program—which eliminated transit fares, and the Affordable Mobility Project—which created Albuquerque's first EV rideshare program for affordable housing locations.

Improvements in addressing climate resilience, especially heat mitigation, have also advanced over the last year. In the summer of 2021, the City participated in a Heat Watch Campaign, to map ambient city temperatures on one of the hottest days of the year. The resulting heat map is now informing the City's tree planting efforts and the development of new strategies to protect Albuquerque's most vulnerable (and hottest) neighborhoods.

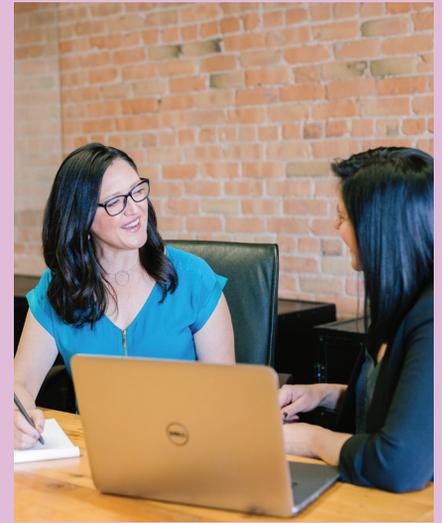
Finally, increasing local food and community garden access are other CAP implementation strategies that have seen recent growth. The City has secured \$300,000 in state capital outlay funds to support the creation of a Local Agriculture Community Coordinator position, as well as develop a grants program to support community-based urban gardening.



Recognizing Differences, Supporting Equity

Take a cruise through Albuquerque and you'll see the vibrancy of our diverse city—colorful murals, restaurants representing cuisine from around the globe, and people with a rainbow of different backgrounds. Although the United States is expected to become a people-of-color majority by the year 2044, Albuquerque passed that landmark in the 2000s.

While our diversity is one of our biggest assets, resources are not equally accessible to everyone. We must continue to move forward to create a more equitable, inclusive Albuquerque.



Bank On Burque

Bank On Burque helps connect individuals to safe and affordable checking accounts available in our community, ensuring that low-cost, no overdraft, no-surprise-fee bank and credit union accounts are an option for unbanked and underserved individuals.

Core features of the Bank On Burque certified account available at financial institution partners include:

- Checking account
- Debit card network
- Low or no monthly maintenance fees
- No overdraft or non-sufficient funds fees
- No low-balance or inactivity fees
- Free Direct Deposit
- Free and unrestricted ATM access (in network)

For a full list of institutions that are Bank On Burque certified, visit cabq.gov/BankOnBurque.



Expanding Language Access in Albuquerque

Before Mayor Keller took office in 2017, residents of Albuquerque who didn't read or speak English had no way of communicating with the City government. Even Spanish, the second most common language spoken in New Mexico, was hard to come by at City facilities. The Office of Equity and Inclusion (OEI), began working intensively with the Albuquerque Police Department (APD), Albuquerque Fire Rescue (AFR), and the Office of Civil Rights (OCR) to improve language access, especially for public safety purposes.

The Keller Administration has improved language access year over year, and the efforts kicked into high gear during the first months of 2020 when the global pandemic reached our community. Communicating critical public health and emergency aid information to all our residents, in a timely way, became that much more important.

The Administration held bilingual town halls in English and Spanish, and American Sign Language interpreters were part of the Mayor's weekly COVID-19 briefings.

In 2021, the commitment to making our city fully inclusive, through language access and cultural responsiveness, became official policy.

First, Mayor Keller issued an Executive Order calling for all departments to adopt language access plans, designate language access coordinators, budget for the services of trained interpreters and translators, and get training on how to work with interpreters. Then, the City Council adopted language access legislation that mirrored the Mayor's Executive Order and called for monitoring.

Now, City departments are contracting more and more with local language service providers, many of whom employ bilingual immigrants and refugees, themselves examples of how our diverse population in Albuquerque is our greatest asset. Valley Community Interpreters, Babel Inc., and United Voices for Newcomer Rights are among the newer local businesses that provide language services, not only to the City of Albuquerque but to other agencies as well.

This is diversity, equity, and inclusion in action.



Culture Change, Making a Shift Within City Government

Mayor Keller established the Office of Equity and Inclusion (OEI) in 2018. The mission of the department is: To inspire and equip City government to make Albuquerque a national role model of racial equity and social justice.

How does one department inspire City staff and provide them with the knowledge and tools to address racial disparities in Albuquerque? How can

City staff move the dial and create incremental change to make Albuquerque more equitable, inclusive, and anti-racist?

One tool the City has employed is the Culture Change Training Initiative.

In 2021, OEI contracted with RACED Consulting LLC, founded by local educators Zamil Salhab and Kendra Toth, who facilitated and collaborated with OEI to offer monthly training sessions on a wide range of topics including implicit bias, language access, and transgender cultural fluency.

That year, 450 City employees attended one or more training



sessions. These learning opportunities allowed City staff to come together and create a safe space for learning and for vulnerable, honest conversations, asking participants to take what they learned and apply it to their work with the City.

Another way OEI supported City staff was through the equity liaison cohort. Departments identified an equity liaison who then completed 10 months of training and technical assistance, introducing equity work into their respective departments.

During the first year of implementation, liaisons were able to see the importance of collaboration with other departments and set goals for their departments.

The City is one of the largest employers in New Mexico, and by centering equity, we strive to make Albuquerque a place where services and support are more accessible to the people who need them.



Albuquerque Indian School Cemetery at 4-H Park

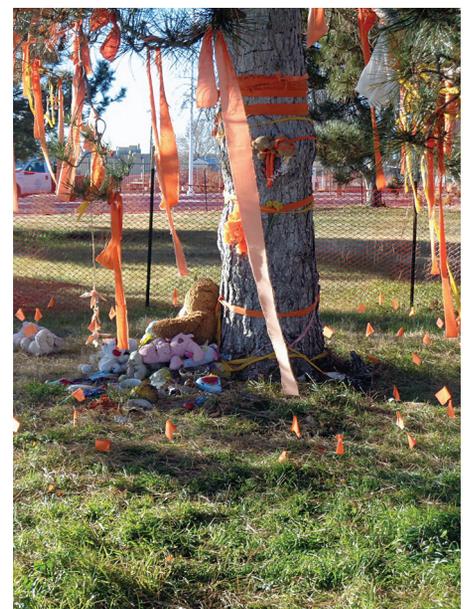
When a handmade plaque marking an American Indian burial ground at 4-H Park went missing in 2021, the City of Albuquerque recognized there was more work to do than just replacing the plaque. The Keller Administration needed to understand how City government had failed for decades to be a trusted custodian of a cemetery it had inherited from other governments who themselves had failed to properly protect. Mayor Keller offered a heartfelt apology, and vowed to do the right thing going forward.

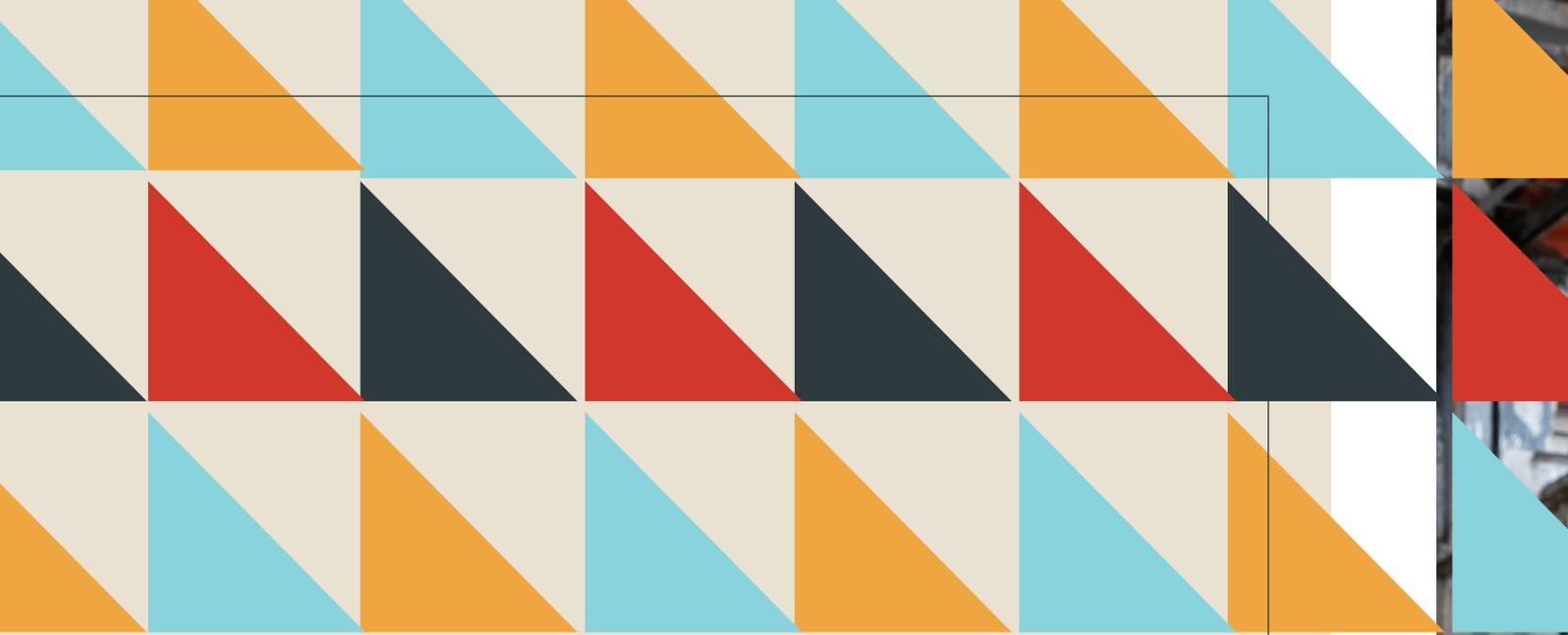
With a unique City Office of Native American Affairs, and an Intergovernmental Tribal Liaison, Mayor Keller had a culturally-sensitive team in place who were able to advise him and the Parks and Recreation Department.

Together, they have engaged in meaningful tribal consultation and worked respectfully with the urban Native Americans and descendants of the people buried there to create

a plan for a physical memorial.

They have also created an enduring educational program that will share the multilayered stories of the Albuquerque Indian School and its place in the nation's history and in the history of the many sovereign tribal nations whose people live with the generational trauma of boarding schools.





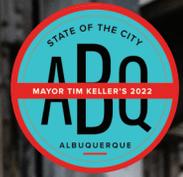
2022 STATE OF THE CITY

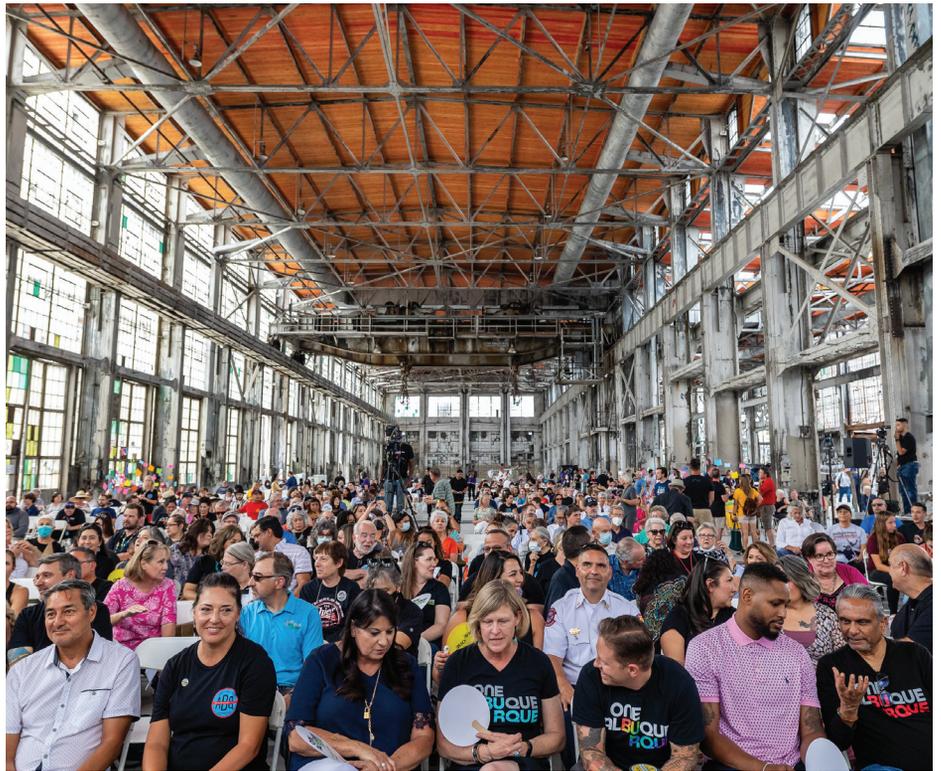
The Story of Us

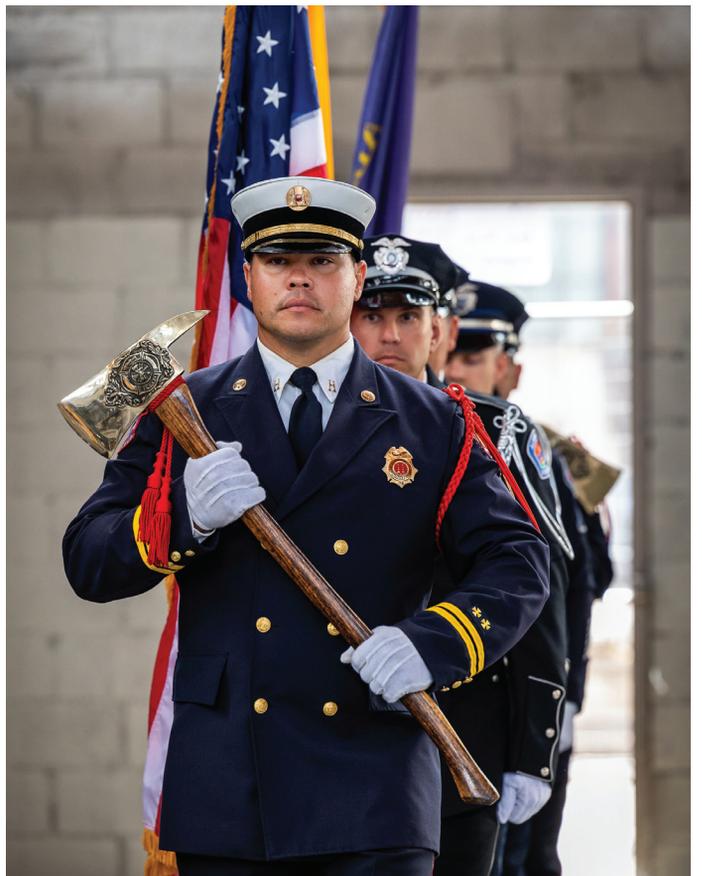
In Albuquerque we celebrate our unique history and our diverse culture. As we look forward to our bright future on the horizon, it is important to honor the milestones and the work we've done in the past year. Watch Mayor Keller's 2022 State of the City address at cabq.gov/sotc.

PHOTOGRAPHY BY **JULIE HAMLIN**













MILESTONES IN OUR HISTORY

1200-1325

Pueblos were founded along the Rio Grande, including Sandia Pueblo.

1706

Albuquerque was founded in 1706 with 35 families, many included women as heads of household.

1850

With the Compromise of 1850 (Mexican War), New Mexico became a US territory. It became a state in 1912.

1850

Railroad arrives in Albuquerque.

1926

Route 66 Designated
The route for the “Mother Road” was designated in 1926 when the federal government first implemented its highway numbering system.

1927

Kimo Theater Completed
This Pueblo-Deco style theater is a premier example of the style.

1966

The Sandia Peak Tramway, opens. The I-25 and I-40 interchange, “The Big I,” was completed.

1972

Balloon Fiesta Founded
The first gathering of 13 balloons was held in the parking lot of Coronado Center in 1972.





**city of
albuquerque**

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Call 311 for help with any of your community needs.



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 Website: cabq.gov/office-of-equity-inclusion

Family & Community Services Department
 Carol Pierce (Dir.)
 City Hall Building - 5th Floor
 Telephone: 505-768-2860
 Website: cabq.gov/family

Finance & Administrative Services Department
 Stephanie Yara (Dir.)
 City Hall Building - 11th Floor
 Telephone: 505-768-3396
 Website: cabq.gov/dfa

Fire Rescue
 Gene Gallegos (Fire Chief)
 11500 Sunset Gardens SW, 87121
 Telephone: 505-768-9300

Website: cabq.gov/fire

Human Resources Department
 Anthony Romero (Dir.)
 City Hall Building - 7th Floor
 Telephone: 505-768-3700
 Website: cabq.gov/humanresources

Inspector General's Office
 Melissa R. Santistevan
 City Hall Building - 5th Floor
 Telephone: 505-768-3150
 Website: cabq.gov/inspectorgeneral

Internal Audit Office
 Nicole Kelley
 City Hall Building - 5th Floor
 Telephone: 505-768-3150
 Website: cabq.gov/audit

Legal Department
 Lauren Keefe (City Attorney)
 City Hall Building - 4th Floor
 Telephone: 505-768-4500
 Website: cabq.gov/legal

Metro Redevelopment Agency (MRA)
 Terry Brunner, (Dir.)
 Email: mrainfo@cabq.gov

Management & Budget Office
 Lawrence L. Davis (Budget Officer)
 City Hall Building - 11th Floor
 Telephone: 505-768-3364
 Website: cabq.gov/dfa/budget

Mayor's Office
 City Hall Building - 11th Floor
 Telephone: 505-768-3000
 Website: cabq.gov/mayor

Municipal Development Department
 Patrick Montoya (Dir.)
 City Hall Building - 7th Floor
 Telephone: 505-768-3830
 Website: cabq.gov/municipaldevelopment

Parks & Recreation Department
 David Simon (Dir.)
 1801 4th NW, 87102
 Telephone: 505-768-5353
 Website: cabq.gov/parksandrecreation

Planning Department
 Alan Varela (Dir.)
 600 2nd NW, 87102
 Telephone: 505-924-3860
 Website: cabq.gov/planning

Police Department
 Harold Medina (Police Chief)
 400 Roma NW, 87102
 Telephone: 505-768-2200
 Website: cabq.gov/police

Senior Affairs Department
 Anna Sanchez (Dir.)
 714 7th SW, 87102
 Telephone: 505-764-6469
 Senior Information Line: 505-764-6400
 Website: cabq.gov/seniors

City Council

- District 1: Louie Sanchez
- District 2: Isaac Benton
- District 3: Klarissa J. Peña
- District 4: Brook Bassan
- District 5: Dan Lewis
- District 6: Pat Davis
- District 7: Tammy Fiebelkorn
- District 8: Trudy Jones
- District 9: Renee Grout

Chris Melendrez (Council Director)
 City Hall Building - 9th Floor
 Telephone: 505-768-3100
 Website: cabq.gov/council

Solid Waste Management Department
 Matthew Whelan (Dir.)
 4600 Edith NE, 87107
 Telephone: 505-761-8100
 Website: cabq.gov/solidwaste

Technology & Innovation Department
 Brian Osterloh (Dir.)
 City Hall Building - 2nd Floor
 Albuquerque, NM 87102
 Telephone: 505-768-2344
 Website: cabq.gov/technology-innovation

Transit Department
 Bobby Sisneros (Interim Dir.)
 100 1st SW, 87102
 Telephone: 505-724-3100
 Website: cabq.gov/transit

Violence Intervention Program (VIP)
 Gerri Bachicha (Project Manager)
 2040 4th St NW, 87107
 Telephone: 505-768-4983
 Website: cabq.gov/vip

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